



Tianlu Geomancy Pte Ltd

Dear Customers,

Please take time to read this **IMPORTANT** message and understand the entire flow of engaging our Fengshui Services.

Obligation Free Meet Up at our Office (Strictly by appointment only):

Time needed - About an hour

- First and foremost, we would strongly encourage our potential Clients to meet up with us at our Office for a 100% Obligation Free discussion. This is to ensure that we are aligned with our understandings about the different types of expectations and what are the services that we are providing which are according to your needs.
- Question and Answer Session for client to ask and clarify any queries. During this meeting, we will explain to you in details of what to expect and answer your questions about our services or us provided. This session is also to understand your requirement for your premises, whether need to place altar, fish tanks, and any additional information.
- Clients will only be required to fill in the Personal Particulars Form for calculation of Ba Zi and pay the full amount of the Consultation Fees upon confirmation to engage our Fengshui service. The Feng Shui consultation fees can be paid in cash, cheque or bank transfer. We will only proceed with the calculation of Ba Zi and arrangements for Fengshui Consultation upon receiving payment.
- **IF** our Clients decide to engage our services without going through the prior discussions. We shall **NOT** be held responsible for any miscommunications during the Fengshui Audit or throughout the process.
- There will **NOT** be any **Refunds** once we have collected the Fees, calculated the Ba Zi and initiated the Fengshui Audit process.
- Client has every right to consider after the first meeting and will not be obligated to commit to anything. We will not call or message you to push you to engage our services.



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The process for a Feng Shui aka Geomancy Audit

Upon confirmation of engaging Feng Shui service, submission of Personal Particulars Form and Fengshui Consultation Fees.

Selected Auspicious Day to go to your house or office for On-site Fengshui Consultation: \$39 Red Packet (Ang Bao) will be collected each time we go On-Site for Feng Shui Audit.

Time needed – About one to two hours

- Selected auspicious date and time to meet up on-site at your premise for the Fengshui Audit and blending of important Fengshui concepts into Modern Interior Designs.
- Clients can request for a session at our office if they need to meet up prior to the collection of keys in order to do a Floor Plan Fengshui Audit for the purpose of discussion with ID or Contractor to work out the Designs and Quotation to prepare immediate renovation upon key collection. However, we still have to go On-Site to have a final check upon collection of keys and before the start of renovation.
- Fengshui Audit will start from the Main Door all the way to the Living Room, Bedrooms and Kitchen. We will also discuss about the Wealth Spots and all related Fengshui advice when we go through the entire premise.
- Recommend suitable colours and materials to balance your Five Elements according to the Ba Zi (Heavenly Stem and Earthly Branch)
- Explain in details the flow of positive or negative Qi flowing within your premises
- We will not advocate buying of many Fengshui Items that will clutter up and make your home or office look like a "mini temple"
- We will provide practical and inexpensive solutions to harmonize the environment with Feng Shui. And if possible, we will use whatever is available at your home to harmonize Feng Shui by redirecting the flow of Qi.
- Placement of Tian Lu or any Fengshui items are **NOT A MUST**, and no need to be purchased directly from us, it is up to the customer's discretion.



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Important Notes

- Geomancy Audit Fees is solely meant for the consultation, planning, On-Site visits, follow up advices related to the Geomancy aka Fengshui of your premise.
- We will provide you with the Complimentary Selection of Auspicious Dates/Time and DIY Instructions for the Open Door and House Shifting rituals.
- An Ang Bao (Red Packet) of \$39 will be collected for every On-Site visit to your premise. Thus, if there is no need for my presence On-Site, then we can communicate through other means, which will not be chargeable if it is pertaining to the Geomancy of your premise.
- Please note that other rituals such as Dong Tu (动土) /Xie Tu (谢土) Prayers to Earth God, House Cleansing/Blessing (洒净/旺宅) and Placement of Buddha/Deity/Ancestor Tablet (请神/安神/神主牌) are **Other Services** which are NOT part of the Geomancy Audit Fees and will require additional fees if you wish to engage us for these services.
- Additional Ang Bao of \$88 will be given to the Driver if you need to use our car to help you to transport yourself and your Buddha/Deity/Ancestor Tablet from Old House to New House only.
- Additional charges might be needed if there is a combination of more than Three Buddha/Deity/Ancestor Tablet.



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Upon completion of renovation

If there is no further necessity to go up to the premise after the renovation, we will not go up just to collect an Ang Bao for nothing.

If required, arrangements will be made to visit your house upon completion of renovation: **Ang Bao and Fees will be advised accordingly.**

Time needed - About one hour to two hours depending on the complexity of the rituals.

- We will follow up with the auspicious Date/Time for the DIY House Shifting Ritual and email you the instructions for doing so upon completion of renovation.
- To place your Tian Lu or other Fengshui items if you have purchased the items from us or require us to do so.
- To conduct Xie Tu (Prayers to Thank Earth God) if you engaged us to perform Dong Tu (Prayer to Earth God for blessing during starting of renovation)
- To conduct House Cleansing Ritual if you wish to engage our services to do so.
- To place altar and Deity if you wish to engage our services to do so.
- Any other personal requests.

Please feel free to contact us early to arrange for an appointment, do note that our discussion session is **strictly by appointment only**. This is to ensure that we block our schedules for you and cater the quality time needed for a fruitful discussion.

Best regards,

Rayden Sim

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